

Site Supervisor

The Site Supervisor is an important position that requires prior knowledge of fall arrest and rope work principles. Supervisors are expected to be leaders on site and take initiative to assist all other departments.



Essential Duties:

- Perform Zipline Guide and Adventure Tower Attendant duties when needed (see job descriptions above)
- Assist reception during busy times
- Perform course and gear inspections
- Facilitate training sessions with all staff. Ensure all staff are up to date with training
- Assist with course maintenance
- Ensure that all activities on site are running on time and efficiently

Qualifications:

The Supervisor is a role in which prior ropes course, zipline, or rock-climbing experience is necessary. The Supervisors must have a prior knowledge of rope work and fall arrest systems. Supervisors must be a high school graduate or higher, and must be at least 18 years of age. Valid, up-to-date First Aid certification is a requirement.

Supervisors must go through site specific training which is facilitated by Challenges Unlimited Inc. (CUI) and set to the standards of the Association of Challenge Course Technology (ACCT). This 2-day training session is paid for by Valley Zipline Adventures Ltd. and takes place on site in late April. All Supervisor applicants MUST be available for this training.

In addition, the supervisor must:

- Be able to communicate effectively with guests and other employees in group and individual settings
- Be able to handle stressful situations calmly and effectively
- Be able to handle multiple tasks and be creative and motivated
- Have great attention to detail to ensure safety and overall positive guest experience
- Have excellent interpersonal, verbal, and written communication skills